

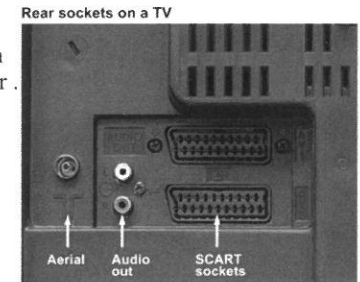
G. Troubleshooting

Symptom	Cause	Solution
Receiver doesn't work no sound being received.	The transmitter is not correctly connected to the TV or other audio source no sound is being transmitted	Check that the audio cables to the TV are connected properly It may be that they are connected to audio in and not out sockets please read the owner's manual for your TV. If connected to headphone socket ensure volume is at sufficient level from headphone Socket.
	The receiver is not charged.	Charge the receiver.
Sound is poor noisy distorted or no sound	The system is being used with a Plasma TV.	Plasma TVs cause interference with infrared systems use our radio system.
	Battery charge is low	Charge the receiver.
	The line of sight between your transmitter and receiver is obstructed	Move your transmitter to a better position it may be that it is too low and putting it in a slightly higher place will help.
	If using microphone the microphone may have fallen off the speaker	Re fit microphone and ensure it is fitted on the middle of the speaker
Receiver not charging	Receiver not inserted in charging bay correctly	Make sure receiver inserted correctly and that the charge light on the left side of the transmitter is lit

Help and advice for connecting to a TV that has Analogue Audio Output

Step 1.If the TV has audio out sockets , connect from them to your transmitter. It is important to be sure that the sockets are for audio out as in many cases the red and white sockets are for sound in and not sound out. Audio out is usually shown as a circle with an arrow pointing out of it.

Step 2.If the TV has no audio out sockets or they are not working , the next thing to try is the headphone socket .Simply switch the TV on and insert the 3.5mm jack plug into the headphone socket, if the sound is not cut from the speakers then connect from this into the audio in on the transmitter . You will then have to adjust the headphone volume level on the TV. This is done by pressing the menu button on the TV remote, selecting sound and then moving the headphone volume to about half of full.



Step 3.If the TV has no audio out and the headphone connection cuts the sound from the TV speakers , simply pick up sound by fixing the microphone provided to the speaker of the TV.

Help and advice for connecting to a TV that has Digital Optical Audio Output



Many of the newer TV models no longer have analogue audio output , they have Digital Optical Audio Out .The picture to the left shows the type of socket to look for. To connect your equipment from this socket you will require an optional Digital to Analogue Converter.

The picture below shows the front and rear of a Digital to Analogue converter. Set up is easy .The converter is connected from the TV to the (in) socket on the converter and the EchoIR is then connected to the phono out sockets. The converter is supplied with a mains adapter and Optical connecting cable.



Rear



Front

For further details about the Digital to analogue converter please contact Hearing Products International on 01614808003 or visit www.hear4you.com